

ITP/ICOMM News

*Joint Newsletter of the Information Technology & Politics
Organized Section of the American Political Science Association and the
International Communication Section of the International Studies Association*

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Fall 2010

Inside this Issue

ISA-ICOMM President's Remarks	2
Section Leadership: ITP and ICOMM	3
2010 APSA Program: ITP – Sponsored Panels	4
2010 APSA Program: ITP Awards	9
Books	12
Other Recent Publications	16
ISA Annual Convention 2011	17
JITP Editors and Submission Guidelines	18

The ITP Section of the APSA is affiliated with the:



APSA-ITP Presidential Remarks

With the beginning of the academic year and the APSA meetings during Labor Day weekend, I recognize that all of us are particularly busy. The ITP Section continues to be an energetic intellectual community as demonstrated by the number and quality of the panels at the upcoming APSA meetings. Nanette Levinson has done a masterful job putting the panels together, as well as getting word out to everyone. I only echo here her entreaty that we attend the panels and support our colleagues' research. In addition, please make a particular effort to attend the ITP Section Business Meeting on Friday at 12:15 in Marriott Virginia A and the ITP Section Reception (co-hosted this year with the Political Communication Section) in Marriott Nathan Hale. For those interested in attending the no-host dinner following the reception, please contact Nanette at nlevins@american.edu.



Pris Regan is the 2009-10 ITP Section Chair

The only note of caution at this time is that our membership continues to slip. I reported in January that we had 320 members, reflecting a drop over the previous six months. Currently we have 299 members. Please, please continue to encourage your colleagues and graduate students who are interested in ITP to join the section.

I look forward to seeing you all soon in Washington.



ISA-ICOMM President's Remarks

The International Communication Section is vibrant and growing with 151 members. The energy from this group is clear in the quality of the proposals received for the upcoming conference in Montreal. We consistently see the overlap between our work and that of other ISA sections. A big cheer goes out to program chair Maura Conway for all her work. ISA has said that information regarding the annual meeting will be disseminated toward the end of September. Plan to attend the conference next March. Information about the meetings can be found at <http://www.isanet.org/montreal2011/>.

Save Friday, March 18 from 6:30 – 8 p.m. for our reception and business meeting. We don't have the room yet, but we are confirmed for Le Centre Sheraton, the conference hotel.

A second thanks goes to Julien Mailland, who has agreed to take over as newsletter editor. We appreciate his representation in our partnership with the Information, Technology and Politics section from the American Political Science Association. Please support him in any way you can.

A third thanks goes to Jenifer Whitten-Woodring and her committee for reading the nominations for the Best Paper award. Also, thanks to all who submitted nominations.

A reminder to add your profile to our section's web space at <http://isa-icomm.ning.com/>. We would really like to begin using the space to facilitate collaboration, discuss issues relevant to international communication, as well as make announcements that are important to the section members. It is not simply a web page, we hope that it will be a web community. Thanks to Derrick Cogburn for his help.

Finally, a request. We are looking for nominations for a distinguished scholar to honor in March in Montreal. If you have someone who you feel is deserving of this recognition, please send me a short paragraph of nomination (rogerson@duke.edu) by October 15. Past honorees have been Betty Hanson in 2008, Ernie Wilson in 2009, and Phil Seib in 2010.

Here's wishing you a successful and fruitful next few months.



The Newsletter is produced by:
Editor: Julien Mailland, University of Southern California
mailland@usc.edu



You may “copy, print, distribute and display” this newsletter.

Meet the Sections

APSA ITP Section Leadership

2009-10 Chair

Priscilla Regan, George Mason University

2010 Program Chair

Nanette Levinson, American University

2011 Program Chair

Antoinette Pole, Montclair State University

Secretary/Treasurer

Cecilia G. Manrique, University of Wisconsin, La Crosse

Executive Committee

Robert Boynton (2008-2010) University of Iowa

Meelis Kitsing (2008-2010) University of Massachusetts, Amherst

Matthew Hindman (2008-2010) Arizona State University

Kevin Wallsten (2009-2011) California State University, Long Beach

David A. Karpf (2009-2011) University of Pennsylvania and Brown University

M. Selcan Kaynak (2009-2011) Bogazici University

ISA-ICOMM Section Leadership

2010-11 President

Ken Rogerson, Duke University

2011 Program Chair

Maura Conway, Dublin City University

2012 Program Chair

Selcan Kaynak, Bogazici University

Past President

Derrick Cogburn, American University

Executive Board

Laura Hosman (2009-2011) Illinois Institute of Technology

Deborah Wheeler (2009-2011) US Naval Academy

Edward Comor (2010-2012) University of Western Ontario

Jenifer Whitten-Woodring (2010-2012) University of Southern California

2010 APSA Program: ITP Sponsored Panels

2010 Annual Meeting and Exhibition September 2-5, 2010 • Washington, DC

September 2, 8:00 am

40-2 & 38-4. The Future of Blogging (Hilton Lincoln West)

- o Chair: Richard Davis, Brigham Young U.
- o Participants: Matthew R. Kerbel, Villanova U. Antoinette Pole, Montclair State U. Michael Cornfield, GWU. David D. Perlmutter, U of Iowa.
- o Discussants: Mindy Finn & Jerome Armstrong.

September 2, 2:00 pm

40-4. Global Information Technology Issues: Policy, Politics, & Methods (Marriott Wilson B)

- o Chair: Cecilia G. Manrique, U Wisc.-La Crosse.
- o Authors & Work:
 - . Politics of Information Technology in Hard Times: Global Communications, the Digital Divide, and the Role of International Institutions. Kirsten L. Rodine Hardy, Northeastern U.
 - . Deep Packet Inspection and Internet Governance: Toward Technology-Aware Policy Analysis. Milton Mueller, Syracuse. Ralf Bendrath, Freie Uni-Berlin (Free U.).
 - . Using Computer Assisted Content Analysis to Explore Multistakeholder Participation in the UN Global Alliance on ICT and Development and the Internet Governance Forum. Derrick L. Cogburn, AU.
 - . Threats to Confidentiality in Political Science Research. Micah Altman, Harvard.
 - . Bollywood in Hollywood: Value Chains, Cultural Voices, and the Capacity to Aspire. Kate House, Georgetown. J. P. Singh, Georgetown.

40-8 & 39-8. Internet, Aesthetics, and Power (Marriott Wilson C)

- o Chair: Renee Marlin-Bennett, Johns Hopkins.
- o Authors & Work:
 - . The Cloud: A Legal Framework. Julien Mailland, USC.
 - . Transnational Spaces: How Blogging is Transforming the Political Power of Street Art. Lilian Knorr, Johns Hopkins.
 - . "From Prometheus to Narcissus:" Technical Innovation, Political-Economic Temporalities and Digital Technology. Simon Glezos, U Victoria.
 - . Dataveillance: Design & Dissent. Rita Raley, UCSB.
- o Discussants: Renee Marlin-Bennett, Johns Hopkins. Elizabeth (Betty) C. Hanson, UConn.

2010 APSA Program: ITP Sponsored Panels, con't

September 2, 2:00 pm, con't

Posters (Marriott Exhibit Hall B South)

- . 'Open Source parties?' How far does the 'Obama e-campaign mode' work outside the U.S. and what are its implications for party organizational renewal and increasing inter-party competition?, Professor Rachel K. Gibson;
- . Information and Communications Technologies vs. R & D Technologies in Combating Counterfeit Drug: Assessing Competing Technologies and Regulations, Dr. Cheryl L. Brown;
- . BBC Question Time and Twitter: Communicating Hate Across Platforms, Dr. Nick Anstead;
- . How Leadership contributes to collective action online: real-time public good experiments in the lab and field, Mr. Stephane Reissfelder;
- . "Linked-Out": Transformative Effects of Social Media in Transnational NGO Collaboration, Dr. Ines A Mergel;
- . Leadership and persuasion, Dr. David Lazer;
- . Impact of Real-World Conditions on Media Assistance Programs, Dr. Silbio Waisbord;
- . A Critical Transition in Political Communication: From Push Media to Pull Media, Professor W. Russell Neuman;
- . Rationality of Electronic Voting, Mr. Meelis Kitsing;
- . Blogging Inequalities: contextualizing the political meaning of blogs, Mr. Andrea Calderaro;
- . Political Communication and Engagement in the 21st Century, Dr. Philip E. Jones.

September 2, 4:15 pm

40-1 & 24-2. Digital-Era Governance in Hard Times: Crisis, Expansion, or Investment Pause? (Marriott Tyler).

- o Chair: Helen Zerlina Margetts.
- o Authors & Work:
 - . The Second Wave of Digital era Governance. Patrick John Dunleavy, LSE. Helen Zerlina Margetts, Oxford.
 - . Digital-Era Governance Amid Global Crisis and Uneven Growth. Jane E. Fountain, UMASS Amherst.
 - . Digital-Era Governance in Europe and America: Cost Cutting or Value Generation? Viktor Mayer-Schoenberger, Natl U. Singapore.
 - . Productivity Change in the Public Sector: Innovation, New Public Management and cultural resistance to "Digital Era Governance" in UK Social Security. Leandro N. Carrera, LSE. Patrick John Dunleavy, LSE.
- o Discussants: Darrell M. West, The Brookings Institute. Charles L. Mitchell, Grambling State University.

2010 APSA Program: ITP Sponsored Panels, con't

September 3, 10:15am

40-7 & 21-25. Religion, Technology, and Transformations in State and Society Relations (Omni Executive Room)

o Chair: Philip N. Howard, U Washington.

o Authors & Work:

. Can I Get Married over Instant Messenger? Religious Websites and the Interpretation of the Sharia Online. Iza Hussin, UMass Amherst. Jessica L. Beyer, U Washington.

. Gated Justice, Information Control and Citizenship Law: Unification of Palestinian Families and Citizenship in Israel. Gad Barzilai, U. Washington. Karine Barzilai-Nahon, U. Washington.

. The Internet and Islam - The Digital Origins of Dictatorship and Democracy. Philip N. Howard, U Washington.

. Muslim Minorities, Online Fatwas, and Authority of Law. Vit Sisler, Charles U.

. Creating a culture of use in ICT in education and development projects: The case of Macedonia. Laura Hosman, Illinois Institute Tech.

o Discussants: Jessica L. Beyer, U of Washington.

September 3, 12:15pm. ITP Section Business Meeting (Marriott Virginia A)

September 3, 7:30p.m. ITP Section Reception (Marriott Nathan Hale)

September 3, 8:30p.m. ITP Section No-Host Dinner (nearby restaurant-please RSVP to nlevins@american.edu)

2010 APSA Program: ITP Sponsored Panels, con't

September 4, 2:00pm

40-5. The New Fourth Estate: A Comparative Panel on the Shifting Relationship between Media and Government (Hilton Georgetown East)

- o Chair: Silvio Waisbord, GWU.
- o Authors & Work:
 - . Mediating Tyranny: Reimagining Authoritarian Media Systems in the Digital Age. David M. Faris, UPenn.
 - . Beyond Citizen Journalism: The Role of Blogs in the Media Ecology of the United States. David A Karpf, Brown.
 - . Strategic Narratives of War: Media Stories about Partners During Protracted Conflict. Laura Roselle, Elon.
 - . Impact of Real-World Conditions on Media Assistance Programs. Silvio Waisbord, GWU. Abigail Lynn Jones, GWU.
 - . Fighting Words: The Role of Media Freedom in the Repression-Protest Nexus. Jenifer Whitten-Woodring, USC.
- o Discussant: Michael X. Delli Carpini, UPenn.

September 4, 4:15pm

40-6. Innovation, Information Technologies, and Change (Hilton Embassy)

- o Chair: Jeffrey W. Seifert, Congressional Research Service.
- o Authors & Work:
 - . Environmental Concerns, Information Technology Capacity or State Diffusion: Participation in the EIEN. Julianne Mahler, GMU. Priscilla M. Regan, GMU.
 - . Tsunami 2004: The Impact of Tsunamihelp.info Blog and Wiki Disaster Relief Work on Individual Identity and Political Institutions. Irene S. Wu, Federal Comm. Commission.
 - . Media Impact on Foreign Diplomats' Decision-Making: Explaining International Relations in the Information Age. Cristina Archetti, U. of Salford.
 - . Variation in Health Blog Features and Elements by Gender, Occupation, and Perspective. Edward A. Miller, UMass-Boston. Antoinette Pole, Montclair State U.
 - . Narrative Shifts: Exploring the Role of Geospatial Information Technologies in Global Governance. Steven L. Livingston, GWU. Kristina Klinkforth, Freie Uni-Berlin.
- o Discussants: Kenneth S. Rogerson, Duke.

2010 APSA Program: ITP Sponsored Panels, con't

September 5, 10:15

40-3. New Media & Political Opportunity Structures in Comparative Perspective (Marriott Virginia A).

o Chair: Priscilla M. Regan, GMU.

o Authors & Work:

. Political Communication in Transition: Mediated Politics in Britain's New Media Environment. Andrew Chadwick, Royal Holloway- U. London.

. Members of Congress take to Twitter as the Election Approaches. George (Bob) Robert Boynton, U. of Iowa.

. New Media And Public Opinion During Hard Times: Nationalism As Reactionary Political Engagement. M. Selcan Kaynak, Bogazici U. Didem Turkoglu, Bogazici U.

. Towards a Contentious-Performative Model of Political Communication in Non-Democratic Polities. Marwan M. Kraidy, UPenn.

. Organizational Bias Among Conservatives and Liberals: Social Capital in Traditional and Virtual Communities. Wayne P. Steger, DePaul U. Christine B. Williams, Bentley U.

o Discussants: Laura Roselle, Elon U.

Request for Submissions to *The Newsletter*: Fellow ITP and ICOMM Members Want to Hear from You!

As always, contributions to *The Newsletter* are welcome and strongly encouraged. As an evolving research community of individuals interested in issues that intersect technology and politics, both in teaching and research, *The Newsletter* is but one forum for information sharing. Please consider writing a short article, a letter to the editor, submitting news about recent publications, or other items that would be of interest to the members of the section. Also, feel free to send any comments, questions, suggestions, concerns, ideas, etc. about the section in general to the ITP/ICOMM Newsletter Editor: Julien Mailland at: mailland@usc.edu.

Plus, don't forget both section's vast array of really nifty online tools:

Join the ITP listserv by clicking on:

http://lists.hmdc.harvard.edu/index.cgi?info=apsa_itp.

Visit the ITP web site, maintained by ITP Webmaster

Bob Brookshire (University of South Carolina), at: <http://www.apsanet.org/~itp/>.

Check out the ITP Wiki, established by ITP past-President Micah Altman (Harvard University), at:

<http://www.hmdc.harvard.edu/itp/>

Visit the ISA/ICOMM web site at: <http://isa-icomm.ning.com/>. If you need to get an invitation to get on the site, send an email to [Ken Rogerson](mailto:Ken.Rogerson).

About *The Newsletter*

This newsletter is made possible by the many thoughtful contributions of the members of the APSA's organized section on Information Technology and Politics and ISA's International Communication Section. There is an open submission policy, which means there is never a bad time to send something in for the next issue.

All members of both organizations are encouraged to contribute to (and distribute) this newsletter to help shape and grow the section.

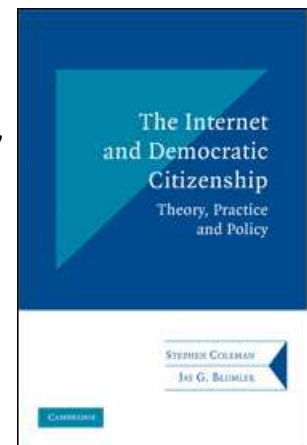
2010 APSA Program: ITP AWARDS

The Information, Technology and Politics Section of APSA announces the following three awards, which will be presented at the section's business meeting at APSA on Friday, September 3 at 12:15

Best Book Award

The **Best Book Award** recognizes the best book in the area of information technology and politics. The contest is limited to articles published in the 2009 calendar year. The Committee included: Micah Altman, *Harvard University*, chair; Stuart Shulman, *University of Massachusetts, Amherst*; and Priscilla Regan, *George Mason University*. The committee selected:

The Internet and Democratic Citizenship: Theory, Practice and Policy
Stephen Coleman & Jay G. Blumler
Cambridge University Press, 2009. 220 Pages



Scholars like to note the anxiety-producing trends in democracy; this is a regular form of angst for dutiful students of political science: Institutions let us down. Elites are aloof. Citizens are poorly informed, distrustful, and/or apathetic. Money corrupts. The media squander their role as an elixir of the hoped-for public sphere. The litany is familiar.

At the dawn of political Internet time, many theorists speculated on the ability of the Internet architecture to provide a much needed corrective. Some early proponents of over-determined accounts of technology-enabled political transformation of the polity let their hopes for a better democracy dominate their analyses. Years later, the deliberative opening can still at times seem just one substantive blog post and flame-free comment debate away.

With their book *The Internet and Democratic Citizenship: Theory, Practice and Policy*, Stephen Coleman and Jay Blumler present a welcome and very cogent antidote to the less than sober enthusiasm of early techno-optimists. They do so while retaining a well-informed and reasonable basis for “a more deliberative democracy” unencumbered by the “excessive” or “fetishised” demands of deliberative democracy as an “end in itself.” The case they make uncovers, for example, the “autonomous, casual, and unstructured” discourse that is constitutive of much informal and yet authentic democratic practice.

Best Book Award, con't.

The book, which would make a wonderful addition to any class on e-governance, draws on an enormous literature of democratic theory, research and practice. It makes a fluent and elegant case for taking a range of online “public talk” more seriously. The distinguished authors retain a normative bent. And they call for concrete government policy and resources in support of sustaining and improving the function of the electronic public sphere as an extension of actual, results-producing democratic policy making. Coleman and Blumler are exhaustive, careful and probing when they examine the trade-offs presented by different dimensions of online deliberative behavior. The authors pay tribute to, and take seriously, a deliberative spirit in their own scholarly reflections.

The empirical chapters on e-democracy experiments in England “from above” and “from below” add an important set of observations about the diversity and promise of online democracy. Each experiment is a unique window into the possibilities for a more (or less) deliberative architecture. Universal attributes are elusive, but the variety of experiences and examples of “more deliberative” moments are suggestive of very real opportunities.

The committee selected this book in recognition of the skillful and integrative manner in which Coleman and Blumler make the case for actively “shaping e-democracy” from above and below. Their cautious optimism is infectious because it is well informed and sustained by less well known but important cases. Even a jaded scholar of the anti-deliberative mindset might want to rethink his or her position on the future of the Internet and democratic citizenship after reading this book.

Best Graduate Student Paper Award

The **Best Graduate Student Paper Award** recognizes the best, sole-authored, conference paper written by a political science graduate student working in the area of information technology and politics. The committee included: David Karpf, *University of Pennsylvania and Brown University, chair*; Christine Williams, *Bentley College*; and Renee Marlin-Bennett, *Johns Hopkins University*. The committee selected:

Jessica Feezell, Meredith Conroy, and Mario Guerrero: "Facebook is... Fostering Political Engagement: a study of online social networking groups and offline participation."

Presented at APSA 2009.

Best Political Science Website or Software Award

The **Best Political Science Website or Software Award** recognizes the website or software, which contributes to research and/or teaching in political science. The committee included: Derrick Cogburn, *American University*; Andrew Chadwick, *University of London*; and Kenneth Rogerson, *Duke University*. *The committee selected:*

Context Miner, which is a very nice web-based framework for collecting, analyzing, and presenting contextual information along with data. It is currently a free service, and allows the user to easily import YouTube, Flickr, Twitter, web, or blog data and to track trends over time. A number of ITP members were introduced to the software at the YouTube conference, and find it very useful. Context Miner was created by Chirag Shah, a doctoral candidate in information science.

<http://contextminer.com/index.php>

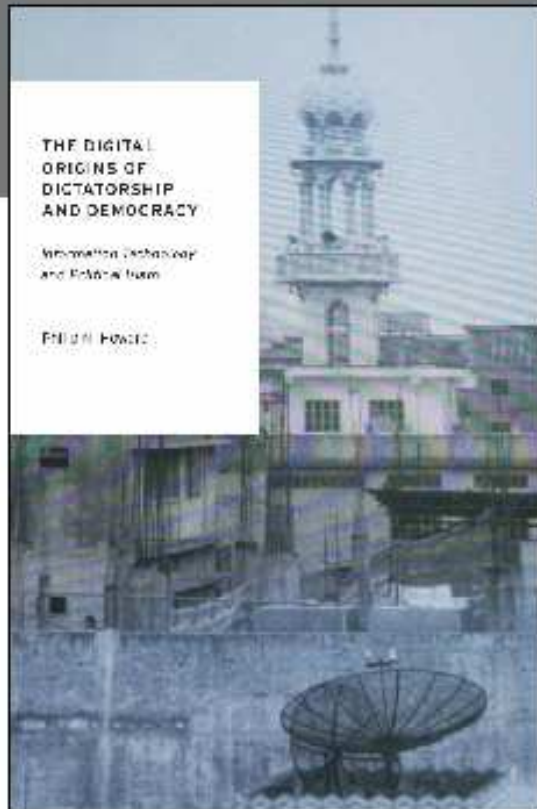
The committee also gave an “honorable mention” to:

IDEALog 10. IDEALog is designed to stimulate student thinking on issues that underlie contemporary views of political ideology. It is also a free service, but can be linked with class content and textbooks to keep a running tally of a particular class's response to the questions/quiz. It is published on the web by Cengage.

<http://idealog.org>

Books

September 2010



THE DIGITAL
ORIGINS OF
DICTATORSHIP
AND DEMOCRACY

Information Technology
and Political Islam

PHILIP HOWARD

About the Author:

Philip N. Howard is an Associate Professor of Communication at the University of Washington. His previous authored book, *New Media Campaigns and the Managed Citizen* (Cambridge, 2006), won the American Sociological Association's Communication Technology and Society Section Best Book Award and the International Communication Association's Outstanding Book Award.

About the Book:

September 2010, 256pp.
6-1/8 x 9-1/4
978-0-19-973642-3, paper, \$24.95
978-0-19-973641-6, cloth, \$99.00

**Available September 2010
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•The newest volume in the *Oxford Studies in Digital Politics* series
•An insightful look at the relationship between technology and democratic transition

The Digital Origins of Dictatorship and Democracy

Information Technology and Political Islam

PHILIP N. HOWARD

Around the developing world, political leaders face a dilemma: the very information and communication technologies that boost economic fortunes also undermine power structures. Globally, one in ten internet users is a Muslim living in a populous Muslim community. In these countries, young people are developing their political identities—including a transnational Muslim identity—online. In countries where political parties are illegal, the internet is the only infrastructure for democratic discourse. And in countries with large Muslim communities, mobile phones and the internet are helping civil society build systems of political communication independent of the state and beyond easy manipulation by cultural or religious elites.

The Digital Origins of Dictatorship and Democracy looks at the role that communications technologies play in advancing democratic transitions in Muslim countries. As such, its central question is whether technology holds the potential to substantially enhance democracy. Certainly, no democratic transition has occurred solely because of the internet. But, as Philip Howard argues, no democratic transition can occur today without the internet. According to Howard, the major (and perhaps only meaningful) forum for civic debate in most Muslim countries today is online. Drawing upon material from interviews with telecommunications policy makers and activists in Azerbaijan, Egypt, Tajikistan and Tanzania and a comparative study of 74 countries with large Muslim populations, Howard demonstrates that these forums have been the means to organize activist movements that have lead to successful democratic insurgencies.

OXFORD STUDIES IN DIGITAL POLITICS

Andrew Chadwick
Series Editor



Books, con't

The Digital Origins of Dictatorship and Democracy

Information Technology and Political Islam

PHILIP N. HOWARD

Table of Contents

Acknowledgements

Prologue: Revolution in the Middle East Will be Digitized

Introduction: Political Communication and Contemporary Muslim Media Systems

1. Evolution and Revolution, Transition and Entrenchment

2. Lineages of the Digital State

3. Political Parties Online

4. New Media & Journalism Online

5. Civil Society and Systems of Political Communication

6. Censorship and the Politics of Cultural Production

Conclusion: Information Technology and Democratic Islam

References

Index

Advance Praise for the Book:

"For too long the literature on the politics of the new information technologies has been empirically thin and theoretically overheated. By substituting systematic empirical analysis for anecdote and unaided interpretation for hyperbole, Howard has written an original and important book that scholars of comparative politics, democratization, contentious politics and the new information technologies will be obliged to read. As he provocatively reminds us (quoting Kranzberg), 'technology is neither good nor bad, nor is it neutral.'"

—Doug McAdam, Professor of Sociology and Director of Urban Studies, Stanford University

"This book presents a most challenging and original analysis of the cultural and political dynamics of the Muslim world through the lens of the interaction between communication technology and politics. It breaks new ground in our understanding of the implications of digital technology for socio-political change. It will become a reference in political communication for the years to come."

—Manuel Castells, Wallis Annenberg Chair of Communication Technology and Society, UCLA

"In contests between dictatorship and democracy, new media exert increasingly determinative influence. Philip Howard provides a detailed, thoughtful analysis of how the flow of information and tools of communication are reshaping global politics."

—Philip Seib, Director of the USC Center on Public Diplomacy

"Philip Howard develops an empirically grounded case for the role that the Internet and related communication technologies are playing in supporting democratic developments within Islamic states. This would be an excellent book for courses on 21st Century politics and the Internet."

—William H. Dutton, Oxford Internet Institute, University of Oxford

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OXFORD STUDIES IN DIGITAL POLITICS

Andrew Chadwick
Series Editor



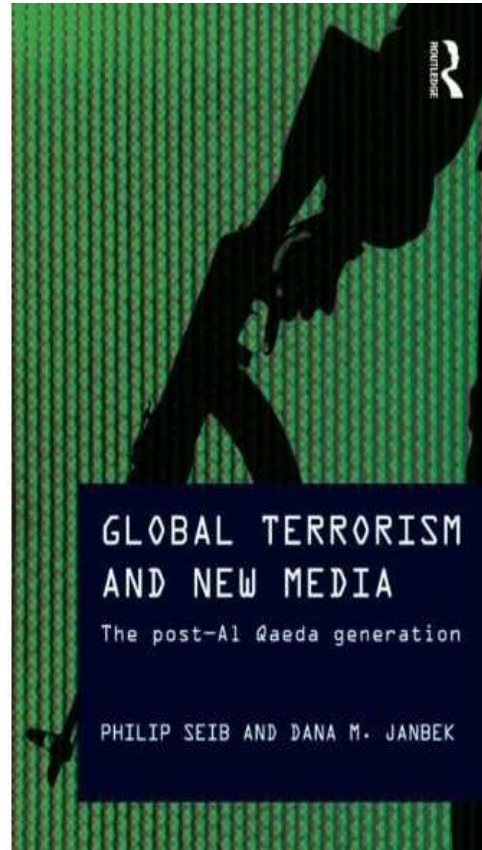
Books, con't

Global Terrorism and New Media The post-Al Qaeda generation

By Philip Seib and Dana M. Janbek

Global Terrorism and New Media carefully examines the content of terrorist websites and extremist television programming to provide a comprehensive look at how terrorist groups use new media today.

Based partly on a content analysis of discussion boards and forums, the authors share their findings on how terrorism 1.0 is migrating to 2.0 where the interactive nature of new media is used to build virtual organization and community.



Although the creative use of social networking tools such as Facebook may advance the reach of terrorist groups, the impact of their use of new media remains uncertain. The book pays particular attention to terrorist media efforts directed at women and children, which are evidence of the long-term strategy that some terrorist organizations have adopted, and the relationship between terrorists' media presence and actual terrorist activity. This volume also looks at the future of terrorism online and analyzes lessons learned from counterterrorism strategies. This book will be of much interest to students of terrorism studies, media and communication studies, security studies and political science.

Table of Contents

1. Communicating Terror 2. High Tech Terror: Al Qaeda and Beyond 3. Terrorists' Online Strategies 4. Targeting the Young 5. Women and Terrorism 6. Terrorism's Online Future 7. Responding to Terrorism

Author Biography

Philip Seib is Professor of Journalism and Public Diplomacy, Professor of International Relations, and Director of the Center on Public Diplomacy at the University of Southern California.

Dana Janbek is Assistant Professor at the Department of Communications at Lasell College.

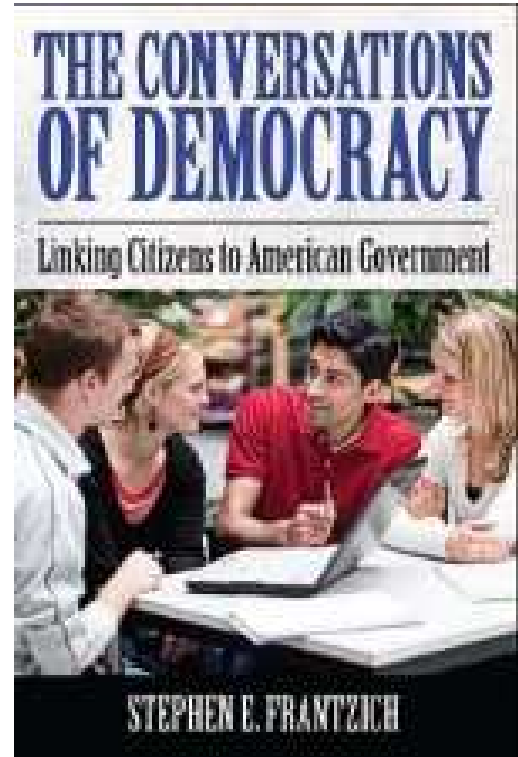
Books, con't

The Conversations of Democracy: Linking Citizens to American Government

By Stephen E. Frantzich

Democratic politics involves a series of multi-directional conversations. Effective conversations have the potential to engage, educate, and animate both citizens and governmental officials. On the individual level, discovering successful conversational strategies benefits both political and social interaction. This book offers guidelines for conducting effective conversations personally, politically, and beyond such that readers of this book are unlikely to ever again look at conversation in the same way. New technologies and social trends both challenge and potentially enhance traditional face-to-face and media dominated conversations. Understanding the state, quality and potential of political conversations provides a unique perspective for evaluating and potentially improving government "by the people."

* Liberally sprinkled with "Conversation Starters," boxes, tables, figures, photos, cartoons, and more to illustrate the dynamic quality of contemporary verbal interaction.



Author Info

Stephen E. Frantzich is Professor of Political Science at the U.S. Naval Academy and author of *Cyberage Politics 101: Mobility, Technology, and Democracy*.

Reviews

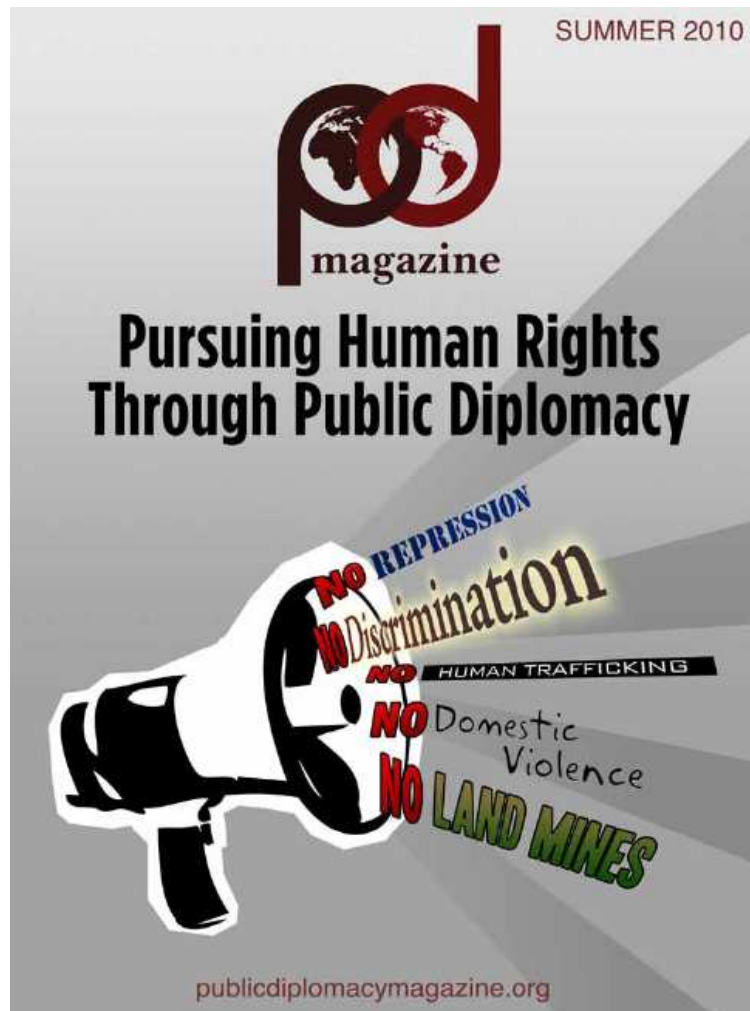
"For over three decades C-SPAN has attempted to improve America's political conversation. Steve Frantzich takes the idea of multi-level conversations as the key defining element of democratic politics. In the process, he shows how the principles of good conversations are used and abused in contemporary political conversation."

--Brian Lamb, Founder of C-SPAN

Contents

Chapter 1 Politics and Democracy as Conversation -- Chapter 2 Say What? Characteristics of a Good Conversation -- Chapter 3 Conversational Strategies -- Chapter 4 The Value of Conversation In a Democracy -- Chapter 5 Rising above Shared Ignorance: The Informational Requirements of a Good Conversation -- Chapter 6 The Social Setting of Contemporary Conversation -- Chapter 7 The Language of Political Conversation -- Chapter 8 The New Technology of Conversation -- Chapter 9 Institutionalized Conversation -- Chapter 10 Beyond Talking

Other recent publications



Available at <http://uscpublicdiplomacy.org/>



CPD PERSPECTIVES ON PUBLIC DIPLOMACY
Paper 2, 2010

**Mapping the Great Beyond:
Identifying Meaningful Networks in Public Diplomacy**

by Ali Fisher

ISA Annual Convention 2011 MONTREAL, QUEBEC, CANADA, MARCH 16-19, 2011

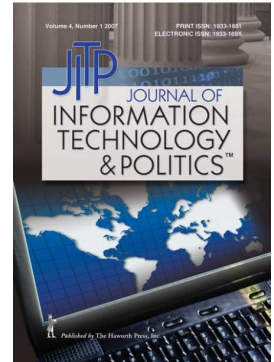
GLOBAL GOVERNANCE: POLITICAL AUTHORITY IN TRANSITION



**For more information, visit
<http://www.isanet.org/montreal2011/>**

JOURNAL OF INFORMATION TECHNOLOGY & POLITICS

The *Journal of Information Technology & Politics* (JITP) seeks high-quality manuscripts on the challenges and opportunities presented by information technology in politics and government. Please visit the journal's [web site](#) for further information.



Book Review Guidelines

Leslie M. Tkach-Kawasaki, Associate Editor for Book Reviews
tkach@japan.email.ne.jp

Policy Viewpoints Guidelines

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Teaching Innovation Guidelines

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Workbench Notes Guidelines

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